motorola

User Guide

Digital Cordless Telephone
with Answering Machine

Models:
MOTO550CE
MOTO550CE-2
MOTO550CE-3

Please read entirely this manual
before operating yoru telephone.

Table of content

1.   Because we care of you

Thank you for purchasing this product. This product has been designed and assembled with utmost care for you and the environment. This is why we supply this product reducing the amount of paper (pages) and therefor save trees to be cut for making this paper.

2.   Important safety instructions

When using your telephone, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Position your telephone on a flat non-slippery surface.
- The telephone cable should be kept out of the way in order to prevent an accident.
- Prevent placing telephone base close to other electronic devices or heat.
- Do not expose the phone to direct sunlight.
- Protect your phone from dust, humid conditions, liquids and corrosive vapors.
- Clean your phone by only using a clean damp cloth.
- Use only the telephone line and power adapter provided with your telephone.

Never:
- Never take apart or open your telephone.
- Never touch the internal parts or cables with a sharp metal objects.
- Never carry your phone hanging from line or adapter cables.
- Never use your telephone in high humidity environments such

3.   General information

Keep your registration and original dated sale receipt in a safe place. To get warranty service on your product, you must provide us with a copy of the dated sales receipt in order to confirm eligibility of warranty.

For more information, additional doubts or questions , please call us:

MÉXICO	0-800-021-0000
COLOMBIA	01-800-700-1504
VENEZUELA	0800-100-4289
CHILE	800-201-4442
ECUADOR	1-800-10-2020
PARAGUAY	009-800-542-0030
URUGUAY	0004-0178-7011
COSTA RICA	0800-016-1031

4.   Package content

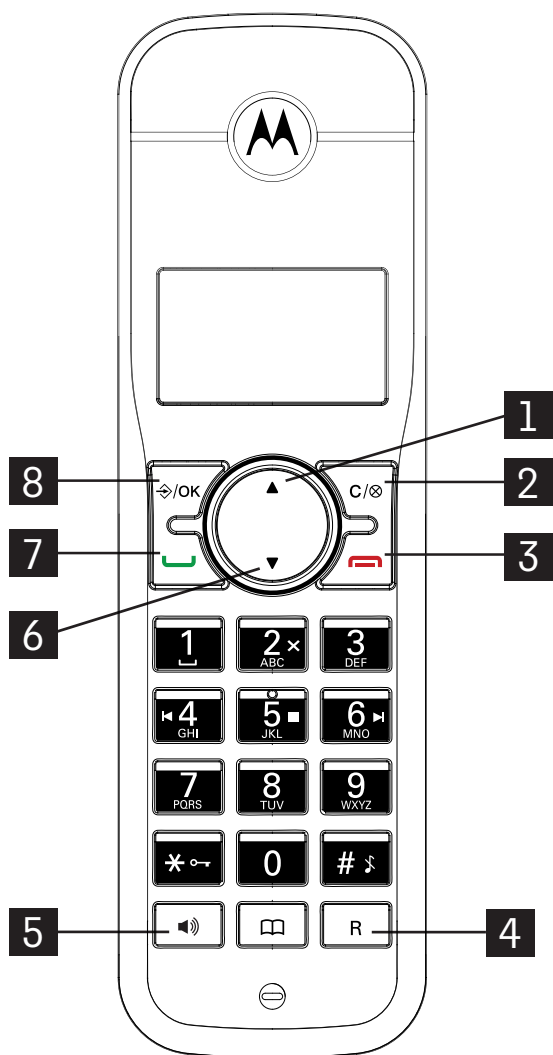| Package content	Quantity			
	MOTO550CE	MOTO550CE-2	MOTO550CE-3	MOTO550CE-E
Handset	1	2	3	1
Main base	1	1	1	-
Charging base with attached power supply	-	1	2	1
Power supply	1	1	1	-
Telephone line cable	1	1	1	-
Battery	2	4	6	2
User guide	1	1	1	1

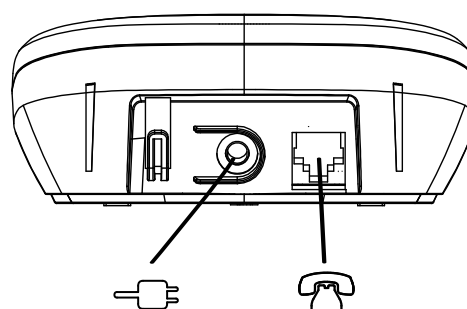## 5. Getting to know your telephone

Fig. 1

Fig. 2
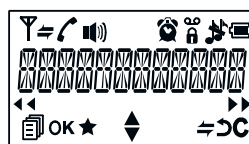
Fig. 3
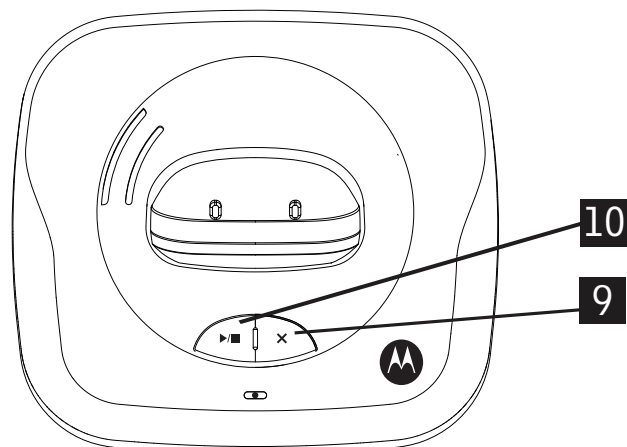
Fig. 4

Fig. 5
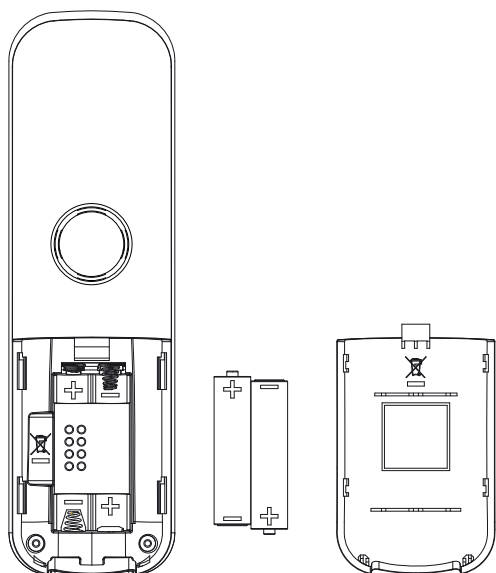
Fig. 6
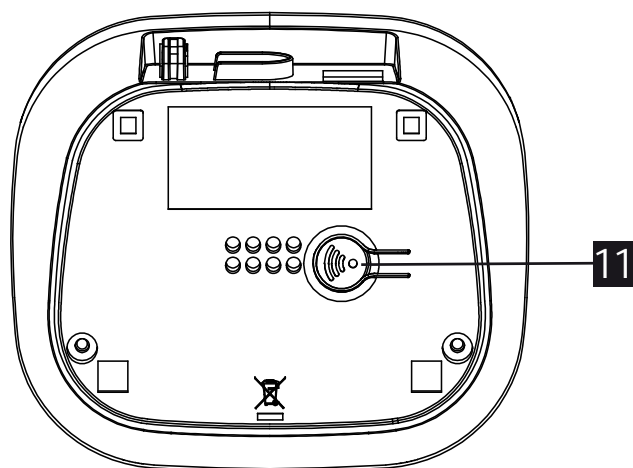
5   Getting to know your telephone

The handset (see Fig. 1 in page 5)

#		Meaning
1	▲	**Up arrow** • In stand by: press to enter the call log • In menu mode: press to scroll up the menu items • In phonebook list / redial list / call list: press to scroll up the list • During a call: press to increase the earpiece volume • During ringing: press to increase the ringer volume
2	C/⊗	**Right arrow button (erase / back / mute / intercom)** • In main menu mode: press to go back to idle screen • In sub-menu mode: press to go back to previous level • In sub-menu mode: press and hold to go back to idle screen • In editing / predialling mode: press to clear a character/ digit • In editing / predialling mode: press and hold to delete all characters / digits • During a call: press to mute / unmute the microphone • In idle mode: press to intercom another handset
3	☎	**Off / End call** • During a call: press to end a call and go back to idle screen • In menu / editing mode: press to go back to previous menu • In idle mode: press and hold to power off the handset • In idle mode (when the handset is powered off): press and hold to power on the handset
4	R	**Flash button** • In idle / predialling mode: press to insert a flash • During a call: press to generate flash signal

5	🔊	**Speakerphone key** • During a call: press to turn on / off the speakerphone • Call list / phonebook entry: press to make a call with speakerphone • During ringing: press to answer a call with speakerphone
6	▼	**Down key (redial / down)** • In idle mode: press to access the redial list • In menu mode: press to scroll down the menu items • In phonebook list / redial list / call list: press to scroll down the list • During a call: press to decrease the earpiece volume • During ringing: press to decrease the ringer volume
7	⌣	**Talk key** • In idle / predialling mode: press to make a call • In redial list / call list / phonebook list: press to make a call to the displayed entry • During ringing: Press to answer a call
8	⬦/OK	**Left soft key (menu / ok)** • In idle mode: press to access the main menu • In sub-menu mode: press to confirm the selection • During a call: press to access Intercom/phonebook / redial list / call list

Display icons and symbols (see Fig. 2 in page 5)

The LCD display gives you information on the current status of the telephone.

	Meaning
📶	Steady when the handset is in range of the base. Flashes when out of range of the base or not registered to the base.
⇌	Steady when an intercom call is in progress. Flashes when there is an incoming internal call.
☎	Indicates a call is in progress on that handset.

◀	Indicates that speakerphone is being used.
♫	Indicates that the handset ringer is switched off.
⏰	Steady when an alarm is set. Flashes when the alarm is sounding.
🔒	Indicates that the keypad is locked.
◌◌	Indicates when you have a new Voice Mail message. (This is a caller display service from the network operator.)
▭	Indicates when the battery is fully charged. Whole icon flashes when the battery is charging. Internal block icon flashes when the battery is in final charging stage.
▭	Indicates when the battery needs charging. Flashes when low battery power level is detected.
◀	Indicates when there are more characters or numbers in front of those being displayed.
▶	Indicates when there are more characters or numbers after those being displayed.
🗐	Left soft key function. Press to access the main menu.
OK	Left soft key function. Press to confirm the current selection.
★	Indicates new call in call list.
▲ ▼	Indicates more options available in lists, above or below.
⇄	Right soft key function. Press to start an intercom call.
↰	Right soft key function. Press to go back to the previous menu (back) level or cancel the current action.
C	Right soft key function. Press the alarm or mute/unmute the microphone during a call.

Telephone base (see **Fig. 3** and Fig. 6 in page **5)**

#		Meaning
9	✕	Delete During playback, press to delete the current message. Press and hold to delete all of the messages.
10	▶/■	Playback / Stop Starts playback or stops message when playing.
11	•)))	Paging Press to page and make all registered handsets ring. Press and hold to start the handset registration process.

6.   Installation

Connecting the base station (see Fig. 4 in page 5)

- Plug the power supply and line cord into the base station.
- Plug the power adapter into an electrical wall outlet and the telephone line cord into your telephone line socket.

WARNING:

Use only the provided adaptor, using other power supplies may cause a hazard or damage the phone.

Install the base unit in a position where the mains adapter plug will reach an easily accessible mains socket to unplug in case needed. Never try to lengthen the mains power cable.

NOTE:

The base unit needs power for normal operation, it is not just for charging the handset batteries.

Installing and charging the batteries (see Fig. 5 in page 5)

- Place the two batteries, included with your telephone, inside the battery compartment making sure the correct polarity is properly aligned.
- Place the battery compartment cover in place and slide upwards until it snaps in closed position.
- Place the handset in the base and charge for at least 15 hours before using your telephone for the fist time.
    → The handset will make a short sound when it correctly placed in a telephone base or charging base.

7.   Telephone operation

Making a call

Predialing to make a call
- Enter the phone number and press ⌣ to connect to the line and dial the number.
  → When entering the number, if you make a mistake, press C/⊗ to delete digits.

Direct dialing
- Press ⌣ to connect to the line and then enter the phone number.

Calling from the phonebook
- Press 目, ▼, OK to enter the phonebook, then press ▲ or ▼ to select a number.
- Press ⌣ to make the call to the selected number.

Calling from the call list
- Press ▲ to enter the call list and then press ▲ or ▼ to select a number from the call list.
- Press ⌣ to make the call to the selected number.

Calling from the redial list
- Press ▼ to enter the redial list and then press ▲ or ▼ to select a number from the redial list.
- Press ⌣ to make the call to the selected number.

Call timer
Your handset automatically times the duration of every call. The call timer is displayed as soon as you answer a call or 15 seconds after dialing and remains on the screen for 5 seconds after the end of the call. It is shown in hours, minutes and seconds format (HH:MM:SS).

Answering a call
If the handset is not in its charging base:
- Press ⌣ to answer a call when there is an incoming call.

NOTE:

If **AUTO ANSWER** is activated, then lifting the handset off the base or charger will answer the call automatically and no keys need to be pressed.

Ending a call

- During a call, press ⬛ to hang up and end the call, or
- Place the handset on the base cradle and the call will be ended.

Handset speakerphone

During a call, you can press 🔊 to alternate between hands-free speakerphone and normal handset use.

Adjusting the volume

There are 5 levels, VOLUME 1 to VOLUME 5, to choose from for each of the earpiece and speaker volumes.

During a call:
- Press ▲/▼ to select volume 1-5. The current setting is shown.
  → When you end the call, the setting will remain at the last selected level.

Turning off the handset ringer

In idle, press and hold **#** to turn off the handset ringer. The icon 🎵 is displayed on the LCD.

NOTE:

The display will still flash the call icon 📞 and show **CALL** or the caller display number, when there is an incoming call, even if the ringer is turned off.
To turn the ringer back on, press and hold **#** again.

Activating the keypad lock

You can lock the keypad so that it cannot be used accidentally while carrying it around.
- In idle, press and hold ✳ to turn on the keypad lock and the icon 🔒 will show up in the display.

NOTE:

You can still use 📞 to answer a call when the handset is ringing.

Redialing the last number

You can redial any of the 5 last numbers called. If you have stored a name in phonebook to go with the number, the name will be displayed instead. The most recent last number will display at the top of the redial list.

Redialing a number from the redial list
• In idle mode, press ▼ to access the redial list.

NOTE:
If the redial list entry shows a name, press # to view the number of this entry.

• Press ▲/▼ to browse the redial list.
• Press ⎵ to dial to the selected redial number.

NOTE:
If there are no numbers in the redial list, the display shows EMPTY .

Finding a handset

You can locate the handset by pressing the find key ●))). All the handsets registered to the base will produce the paging tone and show PAGING on the display for 60 seconds.
You can stop the paging by pressing ⌂ on any handset or ●))) on the base again.

NOTE:
If there is an incoming call during paging, the phone will ring with the incoming call instead of paging.

8.   *Private phonebook*

Each handset can store up to 20 private phonebook entries with names and numbers. Each phonebook entry can have a maximum of 20 digits for the phone number and 12 characters for the name. You can also select different ringtones for your phonebook entries. (Note that the different ringtones only play when you receive a call if you subscribe to caller display and the incoming number matches the stored number.) Phonebook entries are stored alphabetically by name.

Adding a new phonebook entry

In idle:
- Press ▤ and ▲/▼ to select PHONEBOOK and then press OK or press 📖 to access the phonebook.
- Press OK to show ADD.
- Press OK and then enter the name.
- Press OK and then enter the number.
- Press OK and ▲/▼ to select the desired ringtone for your phonebook entry.
- Press OK to store the phonebook entry.

Searching for a phonebook entry

In idle:
- Press ▤ and ▲/▼ to select PHONEBOOK and then press OK to access the phonebook or by pressing 📖.
- Enter the first letter of the name using the alphanumeric keys (e.g. if it begins with C, press the 2 key three times) and then ▲/▼ to scroll to the entry.

Editing a phonebook entry

In idle:
- Press ▤ and ▲/▼ to select PHONEBOOK and then press OK to access the phonebook or by pressing 📖.
- Press ▲/▼ to select the desired phonebook entry.
- Press OK and ▲/▼ to select EDIT.
- Press OK to display the current name.
- Edit the name and press OK.
- Edit the number and press OK.
- Press ▲/▼ to select the ringtone and press OK to confirm.

Deleting a phonebook entry

In idle:
- Press ▤ and ▲/▼ to select PHONEBOOK and then press OK to phonebook or by pressing 📖.
- Presione ▲/▼ para seleccionar el contacto deseado en el directorio.
- Presione OK y ▲/▼ para seleccionar ELIMINAR.
- Presione OK para confirmar, y el contacto será borrado de su lista.

9.   Call identification (Network dependent)

This feature is available if you have subscribed to the call line identification service with your network service provider. Your phone can store up to 10 received calls with date/time information in the call list. The number will be shown on the handset display when the phone is ringing. If the number matches with one of the entries in your private phonebook, the caller's name stored in the private phonebook will be displayed alternately with the number, and the handset will ring with the ringtone associated with that phonebook entry. If the call is from someone who withheld their number, WITHHELD will be displayed.

If the call is from someone whose number is unavailable, e.g. an international call or from a private exchange, OUT OF AREA will display. If you've got new caller display records, the handset will display X NEW CALLS in standby mode. The new calls indication will remain until all the new call records have been viewed on that handset.

Viewing the call list

All received calls are saved in the call list with the latest call at the top of the list. When the call list is full, the oldest call will be replaced by a new call. Any unanswered calls which have not been viewed are marked with a ★ icon at the center of the bottom line of the display.

- Press ▲ to acces the call list, or
  press ▤ and ▲/▼ to show CALL LIST and then press OK.
- Press ▲/▼ to select the number or name desired.
- Press # to view the caller's number if applicable.
- Press ▤ and ▲/▼ to show DETAILS and then press OK to display the date and time of the call.
- Press OK to go back to the previous screen.

Deleting an entry in the call list
- Follow steps 1 and 2 in section 9, Viewing the call list.
- Press ▤ and ▲/▼ to select DELETE.
- Press OK to confirm.

Deleting all call list entries
- Follow steps 1 and 2 in section 9, Viewing the call list.
- Press ▤ and ▲/▼ to select DELETE ALL.

- Press **OK** to display CONFIRM?
- Press **OK** to confirm.
    → All entries will be deleted and the display will show EMPTY.

10.   Phone settings

Your phone comes with a selection of settings that you can change to personalise your phone the way you like it to work.

Setting the handset language

- Press ▤ and ▲/▼ to select HS SETTINGS.
- Press **OK** and ▲/▼ to select LANGUAGE.
- Press **OK** and ▲/▼ to select the desired language.
- Press **OK** to confirm.

Base settings

Setting the base ringer melody

- Press ▤ and ▲/▼ to select BS SETTINGS.
- Press **OK** and ▲/▼ to select BS RINGER.
- Press **OK** and ▲/▼ to select the desired melody you want from a choice of five.
- Press **OK** to confirm.

NOTE:
The respective ringer melody will be played while browsing the melody list.

Setting the ringer volume

- Press ▤ and ▲/▼ to select BS SETTINGS.
- Press **OK** and ▲/▼ to select RING VOLUME.
- Press **OK** and ▲/▼ to select the desired ringer volume (a total of 6 ringer volume levels including VOLUME OFF.
- Press **OK** to confirm.

NOTE:
The respective ringer volume will be played during your selection.

Handset registration

IMPORTANT:

When you purchase your phone, all handsets are already registered to your base, so you do not need to register them.Handset registration is only necessary when you buy extra handsets or if a handset has become faulty.

You can register additional handsets to have up to five handsets per base unit, with each handset's number (1 to 5) shown on its display. (Note: each handset can only be registered to one base.)

Registering handset to the base:

• Press and hold ●)) on the base station for more than five seconds, to put the base station into registration mode. It will stay in registration mode for about 1 minute, so the following handset sequence must be completed within this time.
• Press ▤ and ▲/▼ to select REGISTRATION.
• Press OK to display PIN?------.
• Enter the 4-digit system PIN (default 0000).
• Press OK to confirm, and the display will show SEARCHING. If the handset registration is successful, you will hear a confirmation tone and the ▼ will stop flashing.

The handset will automatically be allocated the next available handset number. This handset number is shown in the handset display in standby mode. If the handset registration is unsuccessful, the ▼ will still flash.

11.   Digital answering machine

Your phone includes a telephone answering machine that records unanswered calls when it is on. The answering machine can store up to 59 messages within the maximum recording time of approximately 15 minutes. As well as recording incoming messages, you can record memos for other users of your phone.
If the answering machine memory is full, the handset will display TAM FULL alternately with the handsets name or time, depending on the handset standby display mode set. You will have to delete some messages before any new ones can be recorded.
Some answering machine functions can be operated from the base, including playing messages and turning the answering machine on or off. The answering machine can also be controlled and set up using the handset menu functions, as below.

Turn on/off your answering machine

You can turn the answering machine on or off using the handset. When the answering machine is set to ON, calls will be answered after the set answer delay and the caller can then leave you a message.When the answering machine is set to OFF, calls will be answered after 14 rings and the answer only message will be played to your callers. They will not be able to leave you a message.

- Press ▤ and ▲/▼ to select ANS MACHINE.
- Press OK and ▲/▼ to select TAM ON/OFF.
- Press OK and ▲/▼ to select ON or OFF.
- Press to confirm.
    → If the answering machine is set to ON, ▭ displays on the handset screen.
    → If the answering machine is set to OFF, ▭ will not display on the handset screen.

Listening to the stored messages

When new messages are recorded on the answering machine, the ★ flashes on the handset display until all the new messages are played. After a new message is played it will be saved as an old message automatically unless it is deleted.

Old messages will be played after all new messages are all played.

- Press 🗐 and ▲/▼ to select ANS MACHINE.
- Press ▲/▼ to select MSG PLAYBACK.
- Press OK to start message playback through the earpiece and the screen displays the date and time information of the message received.

NOTES:

A ★ is placed at the center of the bottom of the handset display to indicate that it is a new message. When a message has been played, the ★ will disappear and will not be shown when you listen to this message again.

If there are no messages, the handset display will briefly show 00-00 00-00 then return to MSG PLAYBACK.

- During message playback, press ▲/▼ to increase or decrease the message playback volume respectively.
- Press 🗐 and ▲/▼ to select STOP, FORWARD, PREVIOUS, DELETE to perform the following functions during message playback.

STOP	Stops the current message playback and returns to the ANS MACHINE menu.
FORWARD	Skips to play the next message. The date and time information of the next message will display if there is another message.
PREVIOUS	Repeats the current message from the beginning. The date and time information of the current message will display
DELETE	Delete the current message and the next message will be played.

NOTE:

Alternatively, you can use the following shortcut keys to control different operations during message playback.

- Press key 5 to stop message playback.
- Press key 4 once to skip to repeat playing the current message from the beginning. Press twice to skip backward to play the previous message.
- Press key 6 to skip to play next message.
- Press key 2 to delete the current message playback.

Deleting all messages from the answering machine

- Press ▤ and ▲/▼ to select ANS MACHINE.
- Press OK and ▲/▼ to select DELETE ALL.
- Press OK to display CONFIRM?
- Press OK to delete all old messages.

NOTE:

If there are no more messages in the answering machine, EMPTY will display and return back to ANS MACHINE menu.

Answering machine settings

You can use the TAM SETTINGS menu through the handset to change the settings of your answering machine.

Setting up the answering mode

By default, the answer machine is set to ANS & REC mode which allows callers to leave a message. This mode can be changed to ANSWER ONLY which does not allow callers to leave a message. In that case, your callers will be prompted to call back later

- Press ▤ and ▲/▼ to select ANS MACHINE.
- Press OK and ▲/▼ to select TAM SETTINGS.
- Press OK and ▲/▼ to select ANSWER MODE.
- Press OK and ▲/▼ to select ANS & REC or ANSWER ONLY.
- Press OK to confirm.

When your answering machine memory is full and it is in ANS & RECORD, the answer mode will change to ANSWER ONLY automatically. It will return to ANS & RECORD mode automatically after some messages have been deleted.

Recording your own outgoing message (OGM)

You can record your own message for **ANS & REC** mode or **ANSWER ONLY** mode. When you record your own message, it will be used when the answering machine answers the call. If your personalised message is deleted, the pre-set outgoing message will be restored automatically.

- Press ▤ and ▲/▼ to select ANS MACHINE.
- Press **OK** and ▲/▼ to select TAM SETTINGS.
- Press OK and ▲/▼ to select OGM SETTINGS.
- Press OK and ▲/▼ to select ANS & RECORD or ANSWER ONLY.
- Press OK and ▲/▼ to select RECORD MESS.
- Press OK to start recording your personalised OGM and RECORDING will be displayed on the screen.
- Press OK to stop and save your personalised OGM.
  → Your newly saved OGM will playback automatically.
- Alternatively, press **C**/⊗ to return to previous screen without saving the personalised OGM.

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11.   Technical details

Technology	DECT
Caller identification	Dual: DTMF and FSK
Temperature range	Operation 0 °C to 40 °C Storage -20 °C to 60 °C
Handset speakerphone	Full Duplex

12.   Warranty for consumer products

Thank you for purchasing this Motorola branded product manufactured under license by MDX ELECTRONICS LLC.

What does this warranty cover?

Subject to the exclusions contained below, MDX ELECTRONICS LLC warrants that this Motorola branded product or certified accessory sold for use with this product that it manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This warranty is your exclusive warranty and is not transferable.

Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

What will MDX ELECTRONICS, LLC do?

MDX ELECTRONICS LLC or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any products or accessories that does not conform to this warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new products, accessories or parts.

What other limitations are there?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED. IN NO EVENT SHALL MOTOROLA OR MDX ELECTRONICS LLC. BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE

THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products covered	Length of coverage
Consumer products	One (1) year since the day of the original purchase by the original first consumer.
Accessories	Ninety (90) days since the date of the original purchase by the original first customer.
Consumer products and accessories that have been repaired o replaced	The balance of the original warranty or for ninety (90) days since the date that the product was returned to the consumer, whichever is longer.

Exclusions

Normal wear and tare
Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries
Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this warranty.

Abuse and misuse
Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the products or accessories for commercial purposes or subjecting the product or accessory to abnormal usage or conditions; or (d) other acts which are not the fault of MOTOROLA or MDX ELECTRONICS LLC., are excluded from coverage.

Use of non-Motorola branded products and accessories

Defects or damage that result from the use of non-Motorola branded or certified products or accessories or other peripheral equipment are excluded from coverage.

Unauthorized service or modification

Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MDX Electronics or its authorized service centers, are excluded from coverage.

Altered products

Products or accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

How to obtain warranty service or have any other questions?

To obtain service or information, please call:

MÉXICO   0-800-021-0000
COLOMBIA   01-800-700-1504
VENEZUELA   0800-100-4289
CHILE   800-201-4442
ECUADOR   1-800-10-2020
PARAGUAY   009-800-542-0030
URUGUAY   0004-0178-7011
COSTA RICA 0800-016-1031

You will receive instructions on how to ship the products or accessories at your expense and risk, to a MDX Electronics, LLC authorized repair center when applicable. To obtain service, you must include: (a) the product or accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the product.

13.   *Mexico warranty terms*

ElectronicsMDX, S. De R.L. De C.V. warrants this product for a period of one year against any defect of manufacture and operation from the date of delivery to the final consumer.

BRAND: _____   MODEL:_____

SERIES: _____   DATE OF SALE: _____

COMMERCIAL STAMP

To make this warranty, the customer must present this policy, duly stamped by the establishment that sold it, along with the product in the store where it was purchased, or in our service center, located in:

Newton 293 piso 3 despacho 301
Colonia Chapultepec Morales
Delegación Miquel Hidalgo. CP 11570
México D.F.   Tel. 01 800 801 6398 or 55 5250 1544

Terms

During the term of this warranty policy, ElectronicsMDX, S. de R.L. de C.V. through your authorized dealer, undertakes to repair or change the product, as well as parts, such as faulty components, or defective due to workmanship, without any charge to the consumer. Transportation costs arising from the enforcement of this policy, will be covered by ElectronicsMDX, S. de R.L. de C.V. Time to repair in any case will not be greater than 30 days from the date that product is received at our service centers, in which you can also get replacement parts, parts, components, consumables and accessories.

This warranty is not valid in any of the following cases:

a) When the product has been used under conditions other than normal.

b) When the product has not been operated according to the instructions for use provided with product.

c) When the product has been altered, or repaired by persons not authorized by the importer.

Exclusions

We are not responsible for the warranty of systems or equipments in which the equipment can be part of. Any loss or alteration of information and data packages are not covered.

Importer information:

ElectronicsMDX, S. De R.L. De C.V.
Av. Paseo de las Palmas # 555, piso 8
Col. Lomas de Chapultepec, Delegacion Miguel Hidalgo
Mexico, D.F. CP 11000
TEL. 55 5540 7375

This warranty in Section 13 is valid only in Mexico.

All specifications could be altered without previous notification.